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Number: EM 028137162US
 Date of Deposit: June 12, 2007

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Buchanan Ingersoll & Rooney PC
 Buchanan Ingersoll & Rooney PC



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Fumino Okamoto et al.

Application No.: 09/904,528

Filed: July 16, 2001

For: SYSTEM AND METHOD CAPABLE OF
 APPROPRIATELY MANAGING
 CUSTOMER INFORMATION AND
 COMPUTER-READABLE RECORDING
 MEDIUM HAVING CUSTOMER
 INFORMATION MANAGEMENT
 PROGRAM RECORDED THEREIN

Group Art Unit: 3623

Examiner: Jonathan G. Sterrett

Confirmation No.: 2297

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AMENDMENT AND REPLY TO FINAL OFFICE ACTION FILED AS SUBMISSION UNDER 37 C.F.R. § 1.114

Sir:

This is in response to the Final Office Action mailed January 16, 2007 in connection with
 the above-identified application, having a statutory period for response set to expire on April 16,

2007. In response, Applicants are filing herewith a Request for Continued Examination Under 37 C.F.R. § 1.114.

Applicants further request that the amendments included in this Amendment be entered.

The Examiner's rejections have been carefully considered, and in view of the following remarks and amendments, reconsideration and early allowance of all pending claims is respectfully requested. Please amend this application as follows:

Amendments to the Claims are reflected in the Listing of Claims which begins on page 3 of this Response.

Remarks/Arguments begin on page 17 of this Response.